Arup Virtual Desktop Infrastructure v1

https://rdweb.wvd.microsoft.com/webclient/index.html

The Arup Virtual desktop can be launched from any computer with an internet connection, enabling access to commonly used applications and services.

First Time Use

The service allows you to connect to a standardised remote Arup desktop from any computer with an internet connection, you can then access a range of applications as well as your network drives.

How to Login the Windows Virtual Desktop (Web portal)

Open a web browser and navigate to: **https://rdweb.wvd.microsoft.com/webclient/index.html**

When prompted enter your login credentials:

Username: firstname.surname@arup.com

Password: Your current network password

1. **Remote Desktop** – for users to connect back to the office PC.
2. **Hong Kong – Standard**（Standard virtual desktop) – for user work directly on the virtual desktop located in HK provides basic Microsoft apps like word, excel, outlook.
3. **Hong Kong – CAD** (CAD virtual desktop) – for user work directly on the virtual desktop located in HK to run CAD. – Still not available, will update on the progress once it available.
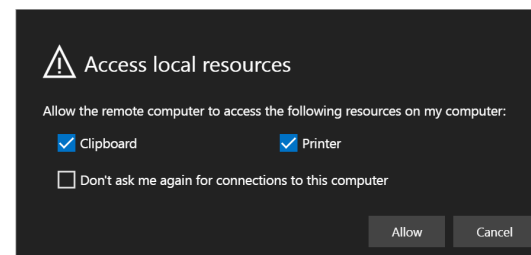
● **Remote Desktop**

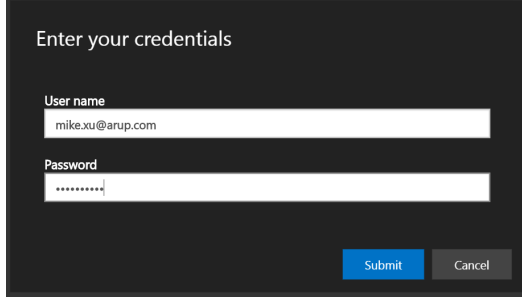To remotely connect to your own Arup PC:
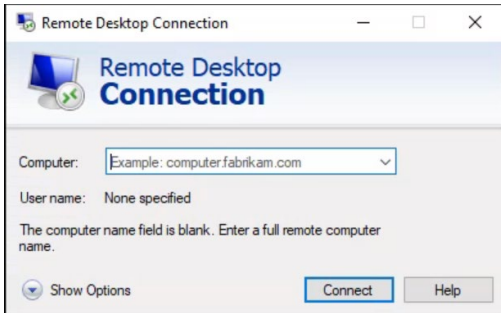
1. Click the icon **Remote Desktop**

2. Don't change the setting and click **Allow**.

3. Enter your login credentials.

There are 3 options available for you according to your requirement.
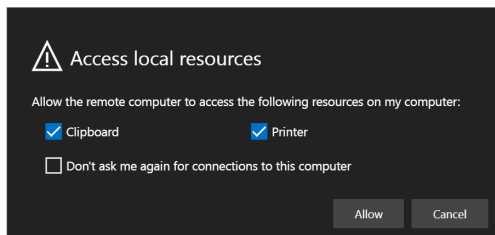
4. Enter your PC name and click **Connect**.

● **Hong Kong – Standard & Hong Kong – CAD**

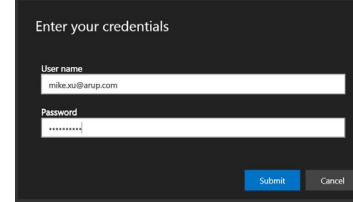To use the Virtual Desktop located in HK (HK-Standard and HK-CAD)

1. Click the icon **Hong Kong – Standard or Hong Kong - CAD**

2. Don't change the setting and click **Allow**.

3. Enter your login credentials.

The Hong Kong - standard Arup Virtual desktop comes with a range of software pre-installed, this includes:

- Microsoft Word
- Microsoft Excel
- Microsoft Outlook
- AutoCAD2018 (Available on Hong Kong CAD profile only)

It is recommended to sign out when you are finished working. Disconnect should only be used when returning soon.
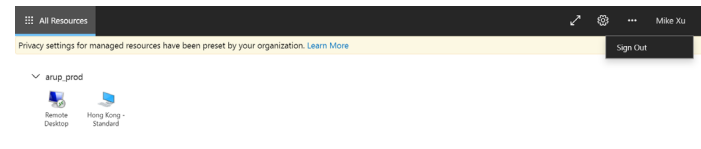
Note:

- The VDI RDP client provides a better performance then WEB but this might need to be tested also for other telcos.(Connecting via the VDI RDP app, pls download the app from here ，Login with AD credentials and select one of the three desktops)

- The desktop interface is displayed under web browser. It is recommended to turn to "full screen mode " to get larger display area.

- MFA – Staff will be prompted for two factor authentication. This requires enrolment to Microsoft Authenticator if not already done.

- When using the Remote Desktop option to connect to an office PC, pls kindly contact DT if you don't know your PC name in office.