

Mobile Device Management (MDM) software secures, manages and supports mobile devices within Arup. MDM provides devices with access to Arup email, applications and configuration settings. This guide details the steps required for installation of the service.

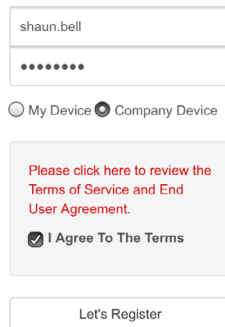
## Before enrolling

Please make sure that any existing Arup email accounts have been manually deleted, if you are unsure of how to do this please contact the Service Desk before proceeding any further.

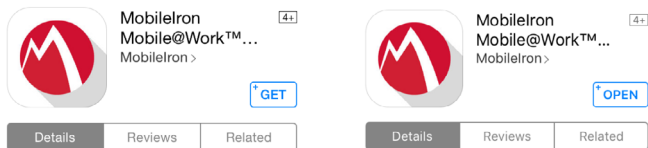
## Enrolling in MDM

To enrol your iOS device:

1. Open Safari, Apple's standard web browser, and navigate to:  
**mymobile.arup.com/reg**
2. The Terms of Service will now display. These terms should be read and will later need to be agreed to in order to proceed.
3. The service will then request that you input your Arup username (first.lastname) and password.
4. Select whether the device is a **Company Device** or Personal [**My Device**] and then agree to the Terms of Service we previously viewed. Once done, proceed by clicking on **Let's Register**.
5. Make a note of the Server name and unique PIN as these will be required later, then click **Get App**.  
Note: This info will be provided to you via email as well in case you forget to record the PIN number.



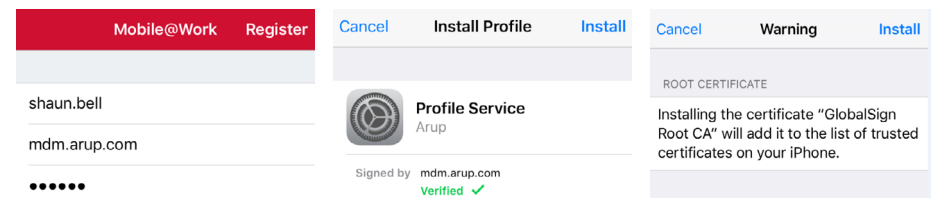
Registration form showing fields for username (shaun.bell), password (masked with dots), and device type selection (My Device / Company Device). It includes a link to review terms and a checkbox for agreement, followed by a 'Let's Register' button.



6. This will launch the Apple App store, where the MobileIron Mobile@Work application can be downloaded by clicking on the **Get** button.

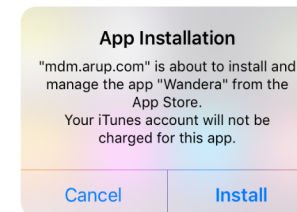
## Registering MDM

1. Once the installation has completed, launch the app, you will be prompted to allow notifications, select **OK**
2. Enter your Arup username (first.lastname) and then click **Next** in the keyboard.
3. You will then be prompted to enter the Server name (mdm.arup.com) as well as the unique PIN you were given earlier, once entered select **Register**



4. You will be prompted to allow MobileIron to access your location, select **Allow**
5. An updating Configuration prompt will now appear, click **OK**
6. You will be asked to install a new profile and certificate, select **Install** for each and select **Trust** for the certificate, then choose **Done** to complete the installation

You will shortly be asked to create a new 5 digit passcode for your device



You may also receive a notification asking you to install the Wandera app which helps to conserve data usage, select **install**.